
PLENARY MEETING

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**Belgium/Bulgaria (Republic of)/Czech Republic/Estonia (Republic of)/Netherlands
(Kingdom of the)/United Kingdom of Great Britain and Northern Ireland**

PROPOSALS FOR THE WORK OF THE CONFERENCE

ALTERNATIVE CALLING PROCEDURES

The above Member States propose amendments to Resolution 21 (Rev. Antalya, 2006).

BACKGROUND:

Telecommunications and the benefits that it has brought to all stakeholders, including Member States, Consumers and Operators, has resulted in increased choice and real decrease in costs, removing barriers to communicate. Understanding what is and what is not an Alternative Calling Procedure in today's context maybe different from that originally envisaged in the text of the Resolution.

MOD BEL/BUL/CZE/EST/HOL/G/83/1

RESOLUTION 21 (REV. ~~ANTALYA, 2006~~BUSAN, 2014)

**Special measures concerning alternative
calling procedures on international
telecommunication networks**

The Plenipotentiary Conference of the International Telecommunication Union (~~Antalya, 2006~~Busan, 2014),

recognizing

- a) that each Member State has the sovereign right to allow or prohibit certain or all alternative calling procedures in order to avoid ~~negative effects on or~~technical harm to ~~its national telecommunication networks~~the infrastructure of its operators or its citizens;
- b) the interests of developing countries;
- c) the interests of consumers and users of telecommunication services;
- d) ~~the benefits of competition in delivering lower costs and choice to consumers;~~
- e) ~~that there are a myriad of different stakeholders impacted by alternative calling procedures;~~
- f) ~~that the understanding of what is an alternative calling procedure has evolved over time,~~

considering

- a) that the use of some alternative calling procedures may adversely affect the economies of developing countries and may seriously hamper the efforts made by those countries to ensure the sound development of their telecommunication/information and communication technology networks and services;
- b) that some forms of alternative calling procedures may have an impact on traffic management and network planning and ~~degrade the quality and~~ performance of the public switched telephone network (PSTN);
- c) that the use of certain alternative calling procedures that are not harmful to networks may contribute to competition in the interests of consumers;
- d) ~~that a number of relevant Telecommunication Standardization Sector (ITU-T) recommendations specifically address, from several points of view, including technical and financial, the effects of alternative calling procedures (including call back and refile) on the performance and development of telecommunication networks, that offering alternative call procedures should be in compliance with the regulatory and legal frameworks of the Member States in which such procedures are offered,~~

recalling

- a) ~~Resolution 21 (Rev. Marrakesh, 2002) of the Plenipotentiary Conference, on alternative calling procedures on telecommunication networks, which:~~

- ~~— urged Member States to cooperate among themselves to resolve difficulties in order to ensure that national laws and regulations of ITU Member States are respected;~~
- ~~— instructed ITU-T to accelerate its studies with a view to developing appropriate solutions and recommendations;~~
- b)* ~~Resolution 29 (Rev. Florianópolis, 2004) of the World Telecommunication Standardization Assembly (WTSA), which resolves that:~~
 - ~~— administrations and recognized operating agencies (ROA) should take all reasonable measures, within the constraints of their national law, to suspend alternative calling procedures which seriously degrade the quality and performance of the PSTN;~~
 - ~~— administrations and ROAs should take a cooperative and reasonable approach to respecting the national sovereignty of others;~~
 - ~~— further studies are required to evaluate the economic effects of call-back on the effort of countries with economies in transition, developing countries, and especially least developed countries, for sound development of their local telecommunication networks and services, and to evaluate the effectiveness of the suggested guidelines for consultation on call-back;~~
- c)* ~~Resolution 22 (Rev. Doha, 2006) of the World Telecommunication Development Conference, which is based on amendments to Resolutions 20 and 29 (Rev. Florianópolis, 2004) of WTSA,~~

aware

- a)* that, ~~as at October 2006, 114~~many Member States ~~had~~have notified the Telecommunication Standardization Bureau that call-back is prohibited on their territory;
- b)* that ITU-T has concluded that certain alternative calling procedures such as constant calling (or bombardment or polling) and answer suppression seriously degrade the quality and the performance of the PSTN;
- c)* ~~that appropriate ITU-T study groups are cooperating on issues related to alternative calling procedures, including refile, call-back, and telecommunication origin identification,~~

resolves

- ~~1 to encourage administrations and international telecommunication operators to implement the~~ to identify, describe and assess the impact of alternative calling procedures on all stakeholders to review relevant ITU-T recommendations referred to in considering d) in order to ~~limit the negative~~identify the effects that, ~~in some cases,~~ alternative calling procedures have on ~~developing countries~~all stakeholders;
- ~~2 to request administrations and international operators which permit the use of alternative calling procedures on their territory in accordance with their national regulations to pay due regard to the decisions of other administrations and international operators whose regulations do not permit such services;~~
- 2 to develop guidance for administrations and recognized operating agencies (ROA) on the measures that can be considered, within the constraints of their national law, to address the impact of alternative calling procedures when the quality and performance of the PSTN is seriously degraded;
- 3* to request the appropriate ITU-T study groups, through contributions of Member States and Sector Members, to continue to study identified alternative calling procedures as a result of

~~resolves 1), in order that the result of these studies can be used by Member States and ROAs, such as refile and call back, and issues related to identification of origin, in order to take into account the importance of these studies as they relate to next generation networks and network degradation,~~

instructs the Director of the Telecommunication Development Bureau and the Director of the Telecommunication Standardization Bureau

~~1 to collaborate in the effective implementation of this resolution;~~ on further studies, based on contributions from Member States, Sector Members and other members, to evaluate the effects of alternative calling procedures on consumers, the effect on countries with economies in transition, developing countries, and especially least developed countries, for sound development of their local telecommunication networks and services in respect of originating and terminating calls using Alternative calling procedures;

2 to develop guidelines for Member States and Sector Members with regard to all aspects of alternative calling procedures, based on resolves 1) and 3) above;

3 to evaluate the effectiveness of the suggested guidelines for consultation on alternative calling procedures;

~~24 to collaborate so as to avoid overlap and duplication of effort in studying issues related to refile, call back and identification of origin.~~ alternative calling procedures,

invites Member States

1 to cooperate among themselves to resolve difficulties in order to ensure that national laws and regulations of ITU Member States are respected;

2 that permit the use of alternative calling procedures on their territory in accordance with their national regulations to pay due regard to the decisions of other administrations and international operators whose regulations do not permit such services;

3 to contribute to this work,

invites Sector Members

1 in their international operations to pay due regard to the decisions of other administrations whose regulations do not permit such services;

2 to contribute to this work.
